

**Integration Joint Board**

**Agenda item:**

**Date of Meeting: 29 March 2023**

**Title of Report: Chief Officer Report**

**Presented by: Fiona Davies, Chief Officer**

**The Integration Joint Board is asked to:**

- Note the following report from the Chief Officer

**Introduction**

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I would like to welcome you to my Chief Officer Report for March 2023. We have a collective opportunity to reflect at the end of the financial year the experience of the preceding year and also to look forward and plan for the challenges that may present. The operating landscape for all sectors has changed dramatically in a short period of time and as an HSCP alongside our partners we have had to adapt and adjust at a pace not unlike our pandemic response.

Our staff have responded once again to national direction at pace in supporting our pressured areas during the winter response period. Our robust local governance and the flexibility of staff and commissioned providers working together has been exemplary in continuing with delivery in key areas while minimising risk.

We have amazing staff working across the HSCP and they make such a difference to the local communities which they service.

Reflecting on our capacity for response, staff are also delivering operational innovation and I have included in my report an example of partnership working between local GP Practices and HSCP colleagues which has led to the redesign and relocation of the Community Treatment and Care (CTAC) services in the Oban area which is a demonstrable example of the commitment of our teams. I've further included a number of good news stories including the appointment of Alison McGrory as our new Associate Director of Public Health.

As part of the standing orders for the IJB the position of Chair rotates every two years between the NHS and Council and this meeting will therefore be Sarah Compton-Bishop's last meeting as Chair. I'd like to thank Sarah, who will revert to the position of Vice Chair of the IJB, for her service, leadership and kindness supporting debate and discussion and the effective conclusion of the boards

business. I look forward to welcoming and working with Cllr Amanda Hampsey who will be taking over the role of Chair from the 1 April.

Finally we have a number of National developments within the report and I would alert the IJB that the current work on the National Care Service Bill has been paused with a forecast date for debate in June 2023.

### **Reflection and looking forward.**

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The end of the financial year and our emergence from the winter pressure period offer and opportunity to reflect on our year and look forward into the next.

In 2022-23 we have normalised our response to Covid19 and this has become part of what we consider in our daily working lives. The lasting impact of the pandemic is likely to be a feature across all our communities and will be a consideration in planning our future services. Covid continues to impact on staff numbers. The wellbeing of staff remains paramount as they continue to deliver services where there are identified additional pressures. Our success in the vaccination programme has gone some way to supporting the overall management of the risk to health among our communities and staff and ensuring we minimise the impact on our most vulnerable.

Our focus on ensuring we deliver all care in a safe and regulated environment was reviewed and we delivered a refreshed Clinical and Care Governance Framework supporting an enhanced approach across our service areas with an improvement focus. We are striving to be a continuous learning organisation and will use the new framework to support and evidence this.

The Joint Strategic Plan was approved in May 2022 and remains our 'map' for the delivery of services in Argyll & Bute. As noted last year due to the changing operating environment we will be approaching our communities to check in on change and ensuring those priorities are still relevant and reporting to the IJB on the achievement of our year 1 priorities in May. Island needs have been particularly high profile this year with the completion of the Coll partnership plan which is now in the implementation phase. This has been a useful and focussed review of the multi-agency impacts on health and wellbeing.

The plan outlines our challenges with our ageing population and this year we have implemented the community dementia team to deliver tailored support in this area.

Our Locality Planning Groups have now met on four occasions supporting our reach out to community and partner representatives. They are moving into their own local planning phase and we are looking forward to strengthening the relationships and developing our co-production approach with all partners.

Addressing our workforce risks has continued to be a priority with the delivery of the workforce plan and our work with regulators and professional bodies to strengthen our practice and develop models of care in a remote and rural environment. Our culture and our ways of working are key to ensuring we make Argyll & Bute a great place to work attracting the best staff to work in supportive and innovative environments.

We achieved recognition of remote and rural flexibility in the delivery of our GP contract enabling the ongoing delivery of primary care modernisation.

Looking forward into the next year there is continued focus on ensuring we are operating within our budget and that we have capacity to deliver our core service provision to the highest standard across Argyll & Bute. We are improving our unscheduled care delivery to ensure as far as possible that communities can stay closer to home. We are refreshing our approach to transformation to ensure we are delivering outcomes across each of the areas of focus and so this is as agile and resource effective as possible.

Our work as a Getting it Right for Everyone pathfinder has crossover for each of our areas of transformation and has already been reflected across the prevention, older peoples housing and care options work. We are looking forward to exploring how we can develop our practice model in Argyll & Bute and develop community member's relationship with their own health and social care needs throughout their life.

We are actively engaged with our partners and developing relationships with NHS Greater Glasgow and Clyde to safeguard valued services to Glasgow, with our partners locally by appointing new posts to support our corporate competency in estates and facilities to look at where and how we deliver services.

We will be reviewing the opportunity to bring people who are in out of area care home to be closer to their loved ones and receive the support they need.

The United Nations Convention on the Rights of the Child (Incorporation) (Scotland) 2021 carries a public duty for authorities and we will be reviewing the impact of decision making on children across all of our policy areas to support the embedding of children's rights.

## **HSCP Updates**

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### **Getting it Right for Everyone**

As outlined in the Chief Officer Report for January 2023 the HSCP has been designated by the Scottish Government as a pathfinder site for the Getting it Right for Everyone (GIRFE) Programme. This is part of the development of the National Care Service and builds on existing adult best practice and Getting it Right for Every Child (GIRFEC).

The HSCP has been continuing to develop its local plans for this programme and representatives from the Senior Leadership Team have attended a number of training sessions facilitated by the Scottish Government during January and February 2023.

The Chief Officer has also provided an update on the programme to the NHS Highland Board, Argyll and Bute Council Executive Leadership Team and the Council Group Leaders meeting.

## **Argyll and Bute Culture and Wellbeing Group**

Meetings of the Argyll and Bute Culture and Wellbeing Group recommenced on 17 January 2023. The Group, which is co-chaired by a staffside lead and People Partner, is an integrated staff led group that supports the development of positive culture and staff wellbeing across the partnership. Meetings are held every 4 weeks and are open to all HSCP staff.

## **HSCP Excellence Awards**

The Argyll and Bute HSCP Excellence Awards (view press release [here](#)) will take place at the Inveraray Inn in Inveraray on Friday 12 May 2023. This is the 4th year of the awards which are an opportunity to celebrate the hard work and dedication of HSCP staff and colleagues in partner agencies.

Nominations close on Friday 24 March and further information, including a nomination form, is available online [here](#).

## **Kirkin' of the Council**

The Chief Officer attended the traditional Kirkin' of Argyll and Bute Council which took place in Helensburgh on Sunday 29 January 2023. Kirkin' ceremonies have been held in Scotland for centuries, dedicating the work and service of local elected representatives in each new council term.

## **Alcohol & Drug Partnership Strategy Day**

The Chief Officer attended an Alcohol & Drug Partnership (ADP) Strategy Day in Arrochar on 14 February. Representatives from a range of organisations attended the event where they had the opportunity to listen to a number of speakers as well as participate in a series of group workshops

## **Service Updates**

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### **Community Treatment and Care Services Team in Oban & Lorn**

Lorn Medical Centre and Mull and Iona Medical Group have been working with HSCP colleagues locally in the redesign of the delivery and location of the Community Treatment and Care (CTAC) services in the area.

The CTAC team play a vital role in delivering a range of clinical interventions, treatments and services from diabetic foot assessments, B12 injections, wound care, dressings, and blood tests to minor surgical procedures. They also identify and refer patients to urgent and specialised health and social care services.

As part of the redesign process the CTAC team have relocated from Lorn Medical Centre in Oban to Lorn & Islands hospital. This provided the team with an opportunity to be co-located with a number of other integrated multi-disciplinary health and social care teams and services. The CTAC team have also extended

their operational hours which helps reduce waiting lists and provides more flexibility with appointments for the patients who use the service.

Taynuilt, Connel, Dalmally, Appin, and Easdale patients can also request an appointment with the CTAC team in the hospital or they can continue to access the service locally if that is more convenient for them.

## **National Updates**

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### **Increasing drugs services**

Three organisations in the NHS Highland Board area supporting people with problem drug use will receive more than £14 million to increase the number of residential rehabilitation placements. This includes The Maxie Richards Foundation in Tighnabruaich which will result in three additional placements per year.

The funding will create an extra 225 placements each year overall and is part of the £100 million allocated to residential rehabilitation as part of the national mission on drug deaths. Further information is available [here](#).

### **More funding to help parents and infants at risk**

Families across Scotland will benefit from a £1 million investment in charities specialising in mental health and wellbeing support in pregnancy and early years.

The support, provided by the Scottish Government's Perinatal and Infant Mental Health Fund, will go to 34 charities that help new families take their first steps in raising babies and young children. Further information is available [here](#).

### **Women's Health Champion appointed**

Professor Anna Glasier OBE has been appointed as the first Women's Health Champion for Scotland. She will work with partners in the NHS and across the public and third sectors to drive forward actions in the Women's Health Plan. Priorities include specialist menopause services, menstrual health with a focus on endometriosis and polycystic ovarian syndrome, and heart health.

Prof Glasier has had a long and distinguished career in women's reproductive health, demonstrating a passion for improving women's health outcomes across Scotland and beyond. Further information is available [here](#).

## **News**

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### **Associate Director of Public Health**

We are delighted to announce that, following competitive interviews, Alison McGrory has been appointed Associate Director of Public Health for the HSCP. Alison joined the NHS in 1994 and has worked in Argyll and Bute since 2010 when she took up the post of Health Improvement Principal, returning to live in her hometown of Campbeltown.

Speaking after her appointment Alison said that she was really pleased to be taking on this exciting role and is looking forward to continuing to work with a range of partners across all sectors and local communities to improve health, prevent ill health, and address inequalities across Argyll and Bute. She added that she was especially delighted to be doing this in Argyll and Bute where the people and our communities mean the world to me.

The Associate Public Health Director is accountable for the delivery of public health agendas. They are principal advisers on all public health matters with a leadership role spanning public health, health improvement and health protection. They have a vital professional role to protect and improve the health of the population ([further information is available here](#)).

### **Heartstart CPR training**

On Thursday 26 January 2023 Campbeltown Hospital welcomed Heartstart Nurse Lead Angela McNeil to deliver vital life-saving training skills. Angela delivered first aid, cardiopulmonary resuscitation (CPR), and defibrillator (AED) instructor training skills to staff from Kintyre Scottish Ambulance Service, The Hub and Springbank Distillery.

Heartstart is an initiative to teach young people and adults what to do in a life-threatening emergency. The two-hour training session teaches people to learn new skills such as how to recognise a cardiac arrest, perform CPR and use defibrillators, it also includes basic emergency life support such as recognition of a heart attack and choking adults, children and babies ([further information is available here](#))